

OGLE COUNTY JAIL

VIDEO VISITATION GUIDELINES

The Ogle County Jail has started implementing a new Video Visitation System as of February 5th, 2018. This new system will allow visitors to safely visit from virtually any place with a stable internet connection, or “**remote**” visitation. This same system will be utilized for visitation at the Ogle County Jail location, also known as “**on-site**” visitation.

Remote visitors must create a Securus Online account via the www.videovisitationanywhere.com website. Visitors are encouraged to complete each section of the Securus Online account. Any omissions of requested information on the Securus Online account may result in your registration causing unnecessary delays. Remote visits must be scheduled through the www.videovisitationanywhere.com website. Jail staff will not schedule “remote” visits, so do not call the Jail to schedule “remote” visits. Visitors may also schedule on-site visits using the same website. Notifications of scheduled visits occur when residents check their account on the Securus terminal located within the housing units. **Remote visitations are only available on select housing units.**

All visitors who experience issues or who may have questions related to the visiting website used for scheduling visits shall be directed to contact Securus Customer Support by visiting their website and utilizing one of the following options: Live Chat, Email, or by calling them at 972-734-1111.

Participation in video-visitation is a privilege, not a right. Both visitor and inmate are expected to conduct themselves in an appropriate fashion at all times during a video visit. Officers at the OGLE COUNTY JAIL reserve the right to deny, cancel or terminate a video visit prior to or during a video session based upon visitor and/or resident misconduct, in the event of an emergency, or as determined by Jail Staff that it is necessary for the safety, security, or the orderly running of the facility. Officers also reserve the right to restrict visitors from participating in all future use of the video visitation system.

On-site Visiting hours: Saturday & Sunday (8:30am- 10:30am)

Remote Visiting hours: Monday–Friday (5:00a–11:00p) Sat. & Sun (5:00am-8:30am) & (10:30a-11:00p)

ALL visitors must be on the detainee’s approved visiting list prior to visiting them. Visitors will need to provide their First, Middle, and Last Name, birth date and relationship information to the detainee.

Visitors must not have been convicted of a Felony charge within the past 10 years.

Up to three (3) visitors at a time shall be allowed to visit per visit, including children. No switching out.

Visitors may only visit (1) detainee per visiting day for ON-SITE visits.

Visitors must wear footwear and attire that is non-revealing during **on-site and remote visits.**

Clothing such as, but not limited to, the following are **prohibited**: **Halter/tank/tube tops, short shorts, swimwear, overly loose shirts or pants, or see through garments.**

On-site visitors are required to show Officers a valid US Governmental issued photo ID every visiting day, or their visit will be denied. Examples include: State ID/Driver’s License, Passport etc.

In accordance with DOC standards, there shall be no age limit when a child is accompanied by a parent or legal guardian. If not with a parent or legal guardian, visitors must be 18 years of age.

If at any time while someone is visiting and there is a situation with a minor child disrupting the visiting of other detainees, the visitor with the child could be asked to leave. Visits will be terminated if a Correctional Officer suspects a disrupting situation might occur. Children are not to be left unattended at any time.

-All On-site visitors that have not scheduled a visit online must be signed in by **9:30am**.

-All On-site visitors who have scheduled a visit online must sign in and remain present in the lobby no later than **10 minutes before the start time of the scheduled visit**, or your visit may be denied without recourse.

-Only approved visitors may appear in the video visiting monitor.

-No electronic devices to include, but not limited to, cameras, cell phones or recording devices are allowed during visits. Visitors shall be responsible for their property at all times.

Any item(s) left behind by visitors at the Ogle County Jail will be held for pickup for a period of 30 days. All items not picked up within the 30 day period will be disposed of. The Ogle County Sheriff's Office and/or the Ogle County Jail, or their employees shall not be responsible for any lost, damaged, or stolen or left behind property.

-All visitors and their property are subject to search.

The following conduct is strictly prohibited for all on-site and remote visits:

-Any display of nudity, or partial nudity, including breast feeding, etc.

-ANY behavior or actions that are of a sexual nature or deemed to be of a sexual nature as determined by Jail Staff

-Use or display of any weapons, drugs/alcohol, or related paraphernalia to include medicinal drugs that require a license or permit to possess

-Unlawful activity or depiction of unlawful activity as determined by Jail Staff

-Recording/Filming, streaming or uploading, on the internet, a visit by any visitor, participant, or any third party

-Any gesture, picture, drawing, or hand sign that is or could be misconstrued as being gang related as determined by Jail Staff.

-Any language, gesture, picture, drawing, or behavior that is or could be misconstrued as being vulgar, offensive, provocative, or disrespectful as determined by Jail Staff.

-Any inappropriate behavior of a visitor or detainee may result in a temporary or permanent visiting restriction.

*****Ogle County Jail Staff are not responsible for visits starting late due to improper log in, user/operator error of any kind, or any other issues causing the visitation start time to be delayed.*****

Visitors must follow the instructions that are posted at the visitation terminals to prevent any delays in the visit starting on time.

Visitors **MUST WAIT UNTIL 1 MINUTE BEFORE YOUR VISIT TO LOGIN.**

Detainees must follow the video visitation instructions that are posted at the visitation terminals to prevent any delays in the visit starting on time.

Detainees **MUST WAIT UNTIL 1 MINUTE BEFORE YOUR VISIT TO LOGIN.**

Ogle County Jail Staff are not responsible for visits starting late due to improper log in, user/operator error of any kind, or any other issues causing the visitation start time to be delayed.

No property will be released or accepted on visiting days.

-ALL visits are strictly prohibited from being recorded, filmed, or streamed by detainees and/or visitors. Violations of this rule will result in the following:

-Any **Major visitation offense** committed by a **Visitor** will result in visitation privileges being revoked permanently.

Major visitation offenses would include any/all actions that would intrude on the safety and/or security of this facility and/or the staff or detainees within this facility, as determined by Jail Staff. This applies to both on-site and remote visits.

-Any **Minor visitation offense** committed by a **Visitor** will result in the following:

- 1st Offense- Visitation privileges restricted for **30 days**
- 2nd Offense**- Visitation privileges restricted for **60 days**
- 3rd Offense- Visitation privileges restricted **permanently**

Minor visitation offenses include any prohibited acts that do not fall within the guidelines of a Major visitation offense.

Any violation(s) of these rules, by visitor(s) or detainee(s), will result in restricted and/or loss of visiting privileges and/or disciplinary action towards you and/or all involved persons. Use of the visitation equipment is your implied consent to abide by all visitation rules and regulations listed within the Ogle County Jail Rules and/or Video Visitation Guidelines.